Kauai Camper LLC

Rental Agreement

RESERVATIONS: A credit card deposit of $250.00 is required at time of booking; confirmation of the availability of a van is good for 72 hrs. Your deposit can be made by clicking on "make a secure payment here" (on our contact us page). Your email receipt is your confirmation; we will also send you an email. The deposit information page asks for a zip code, if you are from outside the US use any 5 numbers (96741). No van is reserved until a deposit is received and confirmed. The $250.00 deposit will be credited towards your total rental cost.

PAYMENT AND SALES TAX CHARGES: All remaining rental charges are payable 1 day prior to your arrival and will be charged to the credit card used to make the deposit, unless other arrangements are made. You will receive an email with the total amount due before you are charged. We offer 5% off for cash (cost the credit card company charges).

SECURITY DEPOSIT: A $1000.00 credit card security deposit is required at the time of Vehicle pick-up. The credit card on file will be used for the deposit unless you make other arrangements. This deposit is fully refundable upon the return of the vehicle, provided there is no damage to the van or rented equipment, and the fuel tank is full. Cost for us to fill up is $10.00 per gallon.

CANCELLATIONS: All cancellations must be confirmed in writing (E-mail, fax or letter). A $50 processing charge applies to all cancellations made at any time after deposit is accepted. For cancellations made less than 30 days prior to scheduled pick-up, the $250.00 deposit shall be forfeited.

AGE MINIMUM: All drivers must be 21 years of age. All drivers must have a valid U.S., Canadian, driver's license or an International driver's license and be present at time of van pick-up.

INSURANCE: We require that you carry full coverage for all drivers, with minimum limits of $200,000 per occurrence. **No van will be released without proof of current insurance coverage.**
For our international guests we can offer you coverage for $20.00 a day (you must have an international driver's license). This is required by the insurance underwriter.
You can purchase a separate 'binder' from your insurance company- these generally provide you with the best coverage for your rental. Your agent can provide you with a detailed printout which can emailed to us. We will provide you with the VIN number and registration information upon request. You are responsible for any and all damage or loss you cause to the vehicle, or others, regardless of fault.
We provide the Hawaii State minimum coverage on our vans:
Liability to others: 1) Bodily injury $20,000 / $40,000.
2) Property damage $10,000. 3) Personal injury protection (PIP) coverage- Medical expenses only; $10,000.
You are responsible for all damages to van and others.

TRAVEL RESTRICTIONS: NO OFF-ROADING! Polihale State Park: there is no service once you leave the paved road. This and other sand/ dirt roads are off limit. Our girls are old, rent a jeep and we will loan you the gear. We didn't want to add GPS but the vans were still going there. After a $4,000 transmission and a van down for a month we are installing the tracking systems. **At our discretion you will forfeit the van deposit ($500) if the van is taken off main road and enters the dirt road to Polihale.**