

Kauai Camper LLC Rental Agreement

RESERVATIONS: A credit card deposit of \$250.00 is required at time of booking. Reservations are a first come first serve basis. Your deposit will be charged once we have approved your reservation. No van is reserved until a deposit is received and confirmed. By placing a deposit on a van you agree to the terms of the rental agreement. We do our best to get you into the van you request but do not guarantee that you will get that specific van. Kauai Camper rental is not responsible for the renters camping permits, parking, lodging or anything past the van rental portion of your trip.

PAYMENT AND SALES TAX CHARGES: The \$250.00 deposit will be credited towards your total rental cost. The remaining balance will be charged to the card on file, 30 days from the rental start date (If a different payment method is required or wanted, it is the renters responsibility to provide the payment information prior to the 30 days before rental start date). If the reservation is made less than 30 days from the rental start date, the total balance is due for the initial deposit. The vans are rented as a 24hr rental period, hourly rental charges may apply for anything over 24hrs. There is a cleaning fee charge of \$75 that will be added to your reservation total. A state tax of 4.166% of total amount will be added. HSRS (Hawaii State Rental Car Surcharge) of \$3 a day will also be added to your total amount.

SECURITY DEPOSIT: A \$1000.00 credit card security deposit will be charged the day before you're the start of your rental date. The credit card on file will be used for the deposit unless you make other arrangements. This deposit is fully refundable, provided there is no damage/loss to the van or rented equipment, traffic fines and the fuel tank is full. Cost for us to fill up is \$10.00 per gallon. There is no smoking inside the van, an additional charge of \$300 may be charged if smoking is detected. Kauai Camper has 7 days to notify you after the van is returned of any notable damage. Please bring the vans back in a decent clean condition, as we take pride in our vans being in great shape and clean for the next renters, we detail them in between each rental. Unreasonably dirty vans will incur an additional cleaning fee of \$125. Stains, rips, missing pieces, broken interior, dents in cabinetry, etc. will incur an additional repair/replacement fee to be determined up to 48 hours after rental return. Kauai Camper Rental has up to 48 hours after the rental is returned to use the \$1,000 security deposit for any repair/replace/clean that must be done to return the van to the condition it was at the beginning of the rental.

CANCELLATIONS: All cancellations must be confirmed in writing (E-mail, fax or letter). A \$50 processing charge applies to all cancellations made at any time after deposit is accepted. For cancellations within 31-60 days of the rental start date, the \$250 deposit shall be forfeited. For cancellations made less than 30 days prior to scheduled pick-up, 50% of rental fees shall be forfeited. For all cancellations, you may be refunded, minus the \$250, if we are able to fill your reservation slot but we do not guarantee this. All "no call, no shows" on the rental start date will be charged the full rental amount.

- Kauai Camper Rental Reserves the right to cancel any reservation at any time, due to natural disasters, unforeseen occurrences, or if the renter is considered unfit to drive the rental van. "Unfit to Drive" is considered but not limited to – Intoxication, unruly behavior, inability to perform standard driving practices, not able to provide the appropriate insurance coverage, drivers license, or international driver license, or any other indication that the driver(s) are not safe to send on the road in our van. In this event, a refund minus the \$250 deposit shall be initiated.

AGE MINIMUM: All drivers must be 21 years of age. Any driver using Wheelbase's insurance must be 25 years or older. All drivers must have a valid U.S. or Canadian driver's license or an International driver's license and be present at time of van pick-up.

X _____

Date _____

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INSURANCE: We require that you carry full coverage for all drivers which includes Comprehensive/Collision, with

minimum limits of \$200,000.00 per occurrence. Your insurance must also cover older camper vans. **No van will be released without proof of current insurance coverage.** We do not accept insurance issued from credit cards. Your agent can provide you with a detailed printout which can be emailed to us. We will provide you with the VIN number and registration information upon request. You are responsible for any and all damage or loss you cause to the vehicle, or others, or property regardless of fault. If you are international or do not have full coverage you are required to buy insurance with our affiliated business called Wheelbase. To use Wheelbase's insurance you must have an international drivers license and be 25 years of age or older. No vans will be released with out proof of current full coverage. **You are responsible for all damages to van and others.** Kauai Camper LLC is not responsible for any loss, injury, or damage to person or property from any equipment rented from including, but not limited to, the vehicle rental.

TRAVEL RESTRICTIONS: NO OFF-ROADING! Polihale State Park: there is no service once you leave the paved road. This and other sand/ dirt roads are off limit. Our girls are old, rent a jeep and we will loan you the gear. We didn't want to add GPS but the vans were still going there. After a \$4,000 transmission and a van down for a month we are installing the tracking systems. **At our discretion you will forfeit the van deposit (\$1000) if the van is taken off main road and enters the dirt road to Polihale.**

VEHICLE PICK UP AND DROP OFF: Airport pick up and drop off is included in van rental in between the hours of 7am-6pm. **No after dark pick up or drop off is provided.** If you arrive after 6pm you will have to rent a hotel room for the night. Other pick up and drop off locations may be arranged ahead of time, and may incur an additional charge. Please plan enough time to make your flight or other appointments. Kauai Camper Rental is not responsible for any costs associated with missed flights, tours, reservations or any changes in travel plans because of any issues including but not limited to vehicle breakdowns.

RESPONSIBILITIES: Windshield damage is the responsibility of the renter. Make sure to note prior damage. Damage to tires/wheels and the cost of puncture repairs is the responsibility of the renter. If roadside assistance is called without Kauai Camper's permission, the total cost of said assistance is the renters responsibility. As the renter, you are responsible for keeping the van in safe conditions while on your rental period. Renters must keep diligent notice of the temperature gauges, make sure that all fluid levels stay in safe parameters, and keep notice of tire inflation. All grills, camp-stoves and any cooking equipment using heat that is not an original part of the van must be used outside and away from the van. Be sure that any cooking equipment is cooled and off before returning to the van. Kauai Camper Rental is not responsible for any loss, injury, damages to persons or property from any equipment rented from Kauai Camper Rental, including but not limited to the vehicle rental.

Vehicle Issues: If your van runs into mechanical issues we will do our best to fix the problem over the phone first. Renter must be willing to work with us to help fix/diagnose the problem. If the problem cannot be fixed over the phone we will send out a mechanic to try and fix the problem (this may take up to 2 hours depending on where you are). If the problem cannot be fixed with a few hours we will provide you with another replacement van. In the unlikely event that another van cannot be provided, we will issue a refund for the remainder of the reservation and give you a ride to where ever you need to go (i.e. car rental, hotel). Kauai Camper Rental is not responsible for anything including but not limited to the costs associated with finding new accommodation, rental car etc. for the change in plans. If you are on a restricted road or in a restricted area all cost associated with towing, repair, transportation, accommodations etc. shall be solely the renters' responsibility.

Kauai Camper LLC reserves the right to change policies and pricing without notice. Upon receipt of your deposit, all terms and conditions stated herein are binding.

X _____

Date _____

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